

## MNB Mobile Banking

Please Note: You must first be enrolled and have an Active MNB Online Banking Account. (Bill-Pay services are only available through Online Banking at this time)

### 3 ways to use Mobile Banking:

- A. **Download App** – The TouchBanking application for your Apple iPhone or Android Device. This is the preferred method of enrollment.
- B. **Text Messaging**- Needed on Apple iPhones or Android Devices to receive alerts if you choose to use them. This feature is also available on all phones with texting capabilities to receive balances, account history, locations, and alerts.
- C. **Mobile Browser** - Experience the PC online banking experience that fits into your device's screen. This is currently the only option for tablets.

**There are two ways to enroll in mobile banking. You will need your mobile phone available to complete registration.**

### Enrolling from a Smart Phone:

1. Visit the Apple App Store/Google Play and search TouchBanking - download the app.
2. Once installed, open the app
3. Enter APP Code: GoMobile4144
4. Enter your MNB Online Banking Access ID and click Continue
5. Enter the answer to your security question and click Continue
6. Enter your MNB Online Banking password
7. Enrollment is complete!

### Enrolling through MNB Online Banking:

1. Log into your MNB Online Banking account - a prompt will appear for Mobile Banking, choose Enroll. (If you choose not to enroll at this time you can enroll later using the Options Tab on your MNB Online Banking Account)
2. Accept the Terms and Conditions by checking the box and click Continue
3. Decide which type of mobile banking you would like to participate in (Options A,B, or C as listed above)

### Using the APP (Option A)

1. Enter your mobile number under the Apple App Store/Google Play Icon. You will receive a text message with a link to follow to get the TouchBanking App.
2. Follow instructions for **Enrolling from a Smart Phone**.

### Mobile Browser and Text Messaging (Options B and C) including Alerts

1. Check the appropriate box(s) on the right side, click Continue
2. Choose time zone, click Continue
3. Check the accounts you want to have on your mobile banking. Give nickname if desired (ex. Reg, Sav 1, Vac, Bills, etc.), click Continue
4. Enter your mobile phone number, click Continue. Your phone will receive a text from 995-88 with an activation code. This code expires in 24 hours.
5. Enter the Activation code on your computer and click Activate. "Activation Successful" should appear on your online banking screen.
6. Enrollment is complete!

## Additional Notes:

### To Use Text Messaging:

Send a text to 995-88

- In the message field, type the information you want to see
- Type Bal, Balance, or Balances (for balances to all accounts)
- Type Bal(space)(Account Nickname) to see only that account (ex. Bal Reg)
- Type Hist, Stmt or Tran(space)(nickname) to see a list of recent transactions (ex. Stmt Sav)
- Type Next or More to move on to next items
- Type ATM, Branch, or Both(space)(zip code) to see a list of ATMs and/or branches closest to that zip code (ex. ATM 45121)

### To Use Mobile Browser:

Click on link you received by text message to launch mobile banking.

(This is the best option for tablets since a tablet App is currently not available)

### To Manage Your Devices:

You can manage your device by going to the Option Tab on your Online Banking Account.

- ... Add an additional device (second phone)
- ... Change phone number
- ... Remove a device
- ... Change the type of Mobile Banking you are using
- ... Change which accounts you can view and nicknames
- ... Change time zone

### Mobile Alerts:

To create alerts, click on the Options tab in Online Banking